

15320 Spencerville Ct. Suite 201
Burtonsville, MD 20866
(301) 384-8400
(301) 384-6677 FAX
<http://www.arctic.com>

Arctic Systems Inc.

Fax

To: The Honorable John Ashcroft From: B. Hansen
Fax: 202 307 1454 Pages: 2
Phone: _____ Date: 1/24/02
Re: Microsoft Settlement CC: _____

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Arctic Systems, Inc.
15320 Spencerville Ct. Suite 201
Burtonsville, MD 20866
(301) 384-8400

January 24, 2002

Attorney General John Ashcroft
U.S. Department of Justice
Washington, DC 20530

Dear Attorney General Ashcroft,

I have reviewed the terms of the settlement between the U.S. Department of Justice and Microsoft. I personally feel the settlement is broader than necessary, and the terms are certainly strong enough to meet any reasonable person's goals for such a settlement.

I feel continued litigation is counter-productive. I support this settlement, and urge you not to consider further action.

I have worked as a software and computer professional since 1983. I am now a partner in a software firm. My company is both a Microsoft Partner and Unix/Linux Authorized. We feel Microsoft has been a reliable, dependable provider of quality products. I feel anyone who claims otherwise is either ill informed or has an agenda not related to fair competition.

Unlike other companies, Microsoft has made extensive efforts to help people move their flagship product, Windows NT, to other platforms. For years Microsoft offered many of their products on Unix until demand waned. In my opinion Microsoft has gone out of their way to provide better products for lower prices.

Thank you for your service to our country in this time of need. My family and I appreciate your efforts to settle this matter and attend to the great challenges facing all of us. Please feel free to have your staff call me personally if they wish to discuss this further. I feel strongly about this matter, and certainly would provide as much time as necessary to help your staff understand these issues.

Sincerely,



Rick Hansen
President
Arctic Systems Inc.
(301) 807-5011
rhansen@arctic.com
15320 Spencerville Court
Suite 201
Burtonsville, MD 20866